

EXHIBIT OSS – 42

BellSouth Products & Services Interval Guide

BellSouth Products & Services Interval Guide – 4B

Network & Carrier Services

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July, 1998 - February, 2001

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Introduction

Purpose

This guide's purpose is to enable the reader to calculate due dates and Local Service Request (LSR) processing dates. Using the guide, CLECs, the LCSCs, Customer Support Managers and Account Teams should have a uniform understanding of the dates and intervals that pertain to each BellSouth product offering. As a result, CLECs should be able to commit to their end-users due dates that are consistent with those that the LCSCs will derive for the same product or service.

There are several new features in this edition of the interval guide. First, in each section, there is a set of assumptions that detail how the LSR processing and due date calculations were set for that section. Secondly, there is added reference to products by Account Level Activity (ACT). In addition, for clarity, some products also have Requisition Type (REQTYP) references. Another new feature is that the guide includes products associated with FCC 319. A separate section has been created for Non-Complex (Residence, Business Coin) Switched Combinations.

As previously mentioned, this guide's aim is to deliver a consistent understanding of due dates and targeted LSR processing intervals. The definition of key terms - standard interval and targeted LSR processing interval – are consistent throughout. Within each section, there is consistent treatment of products that can be ordered electronically and flow through, just as there is consistent treatment of products that involve electronic fallout, and those products that are ordered manually.

This guide introduces a method of calculating due dates for certain Non-Complex and UNE products that is a departure from what has been used before. For these products, an LSR received in the Atlanta LCSC before 10:00 a.m. Eastern time or to the Birmingham LCSC before 10:00 a.m. Central time will have a targeted LSR processing of that same business day. The due date for the product or service will be the standard interval.

For these products, LSRs received in either center after 10:00 a.m. local time will be processed by the following business day. The due date will be the standard interval plus one day.

As an example, please refer to the Non-Complex Resale section. On Monday, January 15, 2001, a CLEC submits an LSR to "switch as is" (ACT of W) 10 residential local exchange lines. The LSR is received before 10:00 a.m. local time. The LSR will be targeted for processing the same business day, January 15. The due date also will be January 15, the standard interval.

If that same request is received in the center after 10:00 a.m. local time on January 15, 2001, the LSR will be processed by January 16 and, in this case, the due date also will be January 16.

For a further example, please see the Unbundled Network Element section. On Monday, January 15, 2001, a CLEC submits an LSR for 2 four-wire analog voice grade loops. The LSR is received before 10:00 a.m. local time. The LSR will be targeted for processing that day, January 15. The due date will be January 22, the standard interval, in this case five business days.

If that same LSR is received after 10:00 a.m. local time on January 15, 2001, the LSR will be processed by January 16. The due date will be January 23.

This method allows for uniform calculation of targeted LSR processing dates and due dates. It is used in this guide for all Non-Complex products and many UNE products.

Calculations for the remaining UNE products, all Complex products, Directory Services, and Non-Basic Inside Wire use the assumptions and tables in their specific sections.

Please refer to the Complex Resale section, and follow this example on how to use the tables in calculating a targeted LSR processing date and due date for a complex product.

On January 15, 2001, a CLEC submits an LSR requesting the installation of two new ISDN-PRI circuits. The * symbol indicates that the product requires a service inquiry. The Targeted LSR Processing Interval column shows the number of days necessary for that service inquiry plus the number of days necessary to write the service order. In this example, that is a total of ten business days. The LSR was received on January 15; the service inquiry should be completed and the LSR processed by January 29 - ten business days.

The Standard Interval column shows the number of days necessary to provision a product. In our example, it is 15 business days. To calculate the due date for the two PRI circuits in our example, it is necessary to add the days in the Targeted LSR Processing Interval column to those in the Standard Interval column. 10 business days + 15 business days = 25 business days. Thus, for our LSR received on January 15, service would be provided on February 19, 25 business days.

All of the dates and intervals discussed in this guide may be used for general planning purposes or for placing firm service order requests. Throughout the guide, date and interval calculations assume error-free service requests from CLECs and normal working conditions within BellSouth. In every case, BellSouth will make its best effort to adhere to targeted dates and intervals. Due dates are provided through the Firm Order Confirmation process for each order.

BellSouth is committed to returning Firm Order Confirmations (FOCs) within the timeframes prescribed by each Public Service Commission with jurisdiction in our serving area.

One further note, the guide is applicable for both TCIF 7 and 9. However, in discussing Account Level Activity, its language defaults toward TCIF 9. The following chart converts TCIF 7 ACT Types to corresponding ACT Types of TCIF 9, and should let the reader know where in the guide TCIF 7 ACT Types are discussed:

Table A Account Level Activity

TCIF 7	TCIF 9
A	N
M	C

Table A Account Level Activity (continued)

SS (seasonal suspend)	S (partial) L (full)
SS (deny)	Y
RS (restore)	S (partial) B (full)

Table B Summary of Changes

Chapter	Description
Date/Issue February , 2001 / 4B	
Introduction	Updated introduction to reference new section, Non-Complex (Residence, Business, Coin) Switched Combinations. Removed references to sections added in 4A update. Removed references to page numbers in text of introduction.
Non-Complex (Residence, Business, Coin) Resale & NonComplex (Residence, Business, Coin) Switched Combinations	Separated this section into two sections: Non-Complex (Residence, Business, Coin) Resale Non-Complex (Residence, Business, Coin) Switched Combinations
Date/Issue January, 2001 / 4A	
Introduction	Added last two paragraphs and table.
1. Entire document	Changed FOC Interval to LSR Processing Interval.
2. Entire document	Change Firm Order Confirmation (FOC) to Local Service Request (LSR).
3. Unbundled Network Elements	Added targeted to (a) and (b) of Assumption 5.
4. UNE Interval Table	Updated DS1 Loop quantity and intervals. Add quantity 15+.
	Changed Targeted FOC Interval for Local Loop DS1 under Non Channelized Transport.
	Added asterisk to DS3 EELs under Enhanced Extended Links (EELs).
	Added asterisk to DS3 under Non Switch Combinations.

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Table B Summary of Changes (continued)

Chapter	Description
5. Local Number Portability	Added targeted to (a) and (b) of Assumption 5.
Date/Issue December, 2000 / 3b	
Introduction	Completely updated.
1. Alphabetical Product Index	Revised to reflect products that were added and deleted.
2. Complex Resale and Switched Combination Services	Chapter heading changed from Complex Resale Services to Complex Resale and Switched Combination Services
	Section 2.1 changed from Complex Resale Services to Complex Resale Interval Table (REQTYPs E, N, P) (ACT N, T, C, P, Q, V).
	New Section 2.2 - Complex Resale Interval Table (REQTYPs E, N P) (ACT W).
	New Section 2.3 - Complex Switched Combination Interval Table (REQTYP M) (ACT N, V, C).
	Changed Terms and Definitions table to reflect removal of FOC Interval Switch-As-Is and Targeted Service Interval Switch-As-Is. Changed FOC Interval to Targeted FOC Interval. Changed Targeted Standard Interval to Standard Interval. Revised definitions of Standard Interval and Targeted FOC Interval.
	Added Assumptions.
	Added Due Date Calculation information.
	Divided Complex Resale Services Interval Table into two tables, to include intervals for ACT TYPES N, T, C, P, Q, V, and ACT TYPE W, without changes. Removed Targeted Service Interval Switch-As-Is and FOC Interval Switch-As-Is.
	Removed notes 1, 4 and 5 and included in Assumptions.
	Changed name of Simple Resale Services chapter to NonComplex (Residence, Business, Coin) Resale & NonComplex (Residence, Business, Coin) Switched Combinations

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Table B Summary of Changes (continued)

Chapter	Description
3. NonComplex (Residence, Business, Coin) Resale & NonComplex (Residence, Business, Coin) Switched Combinations	Changed section name from Simple Resale Services to ACT of W (Switch As Is).
	Revised Terms and Definitions table. Deleted Targeted Service Interval-Switch-As-Is and Targeted Service Interval For Retail/Resale New or Existing Account, and Resale Switch With Changes. Added Standard Interval. Revised definitions of Product and Quantity.
	Added Assumptions.
	Removed Simple Resale Services Interval Table and broke out into tables for sections listed below.
	ACT of W (Switch As Is).
	ACT of C, P, Q, V (Line Feature Changes Only).
	Act of C, P, Q, V (New Line Additions) and ACT of N, T.
	ACT of S, B, L, Y.
	Added Terms and Definitions table, FOC Calculation table and DDD Calculation table to each section.
4. Unbundled Network Elements	Updated Terms and Definitions table. Changed Targeted Service Interval to Standard Interval. Updated definition of Standard Interval.
	Added Assumptions.
	Added DDD Calculation.
UNE Interval Table	Changed Targeted Service Interval to Standard Interval and changed FOC Interval to Targeted FOC Interval..
	Updated Standard Interval and FOC Interval for 2 Wire analog voice grade loop non-designed (SL1), quantity 1-5. Changed Standard Interval for quantity 6-14.
	Updated Standard Interval and FOC Interval for 2 Wire analog voice grade loop designed (SL2), quantity 1-5. Changed Standard Interval for quantity 6-14.
	Updated FOC Interval for 4 Wire analog voice grade loop, quantity 1-5.

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Table B Summary of Changes (continued)

Chapter	Description
	Changed quantity from 1-7 to 1-5 and 8-14 to 6-14 for 2 Wire ISDN digital loop.
	Removed 4 Wire DS1 & PRI digital loop.
	Added Unbundled Digital Channel (UDC).
	Changed product name of 4 Wire 56 or 64 Kbps digital loop to 4 Wire 2.4, 4.8, 9.6, 19.2, 56 or 64 kbps digital loop. Changed Standard Interval and FOC Interval for quantity 1-5; changed Standard interval for quantity 6-14.
	Added new products: DS1 Loop, Dark Fiber, and Line Sharing.
	Updated Standard Interval for ADSL-2 Wire asymmetrical digital subscriber line loop*. Changed Standard Interval for quantity 1-5. Changed quantity of 6-13 to 6-14 and changed Standard Interval and FOC Interval. Changed quantity of 14+ to 15+.
	Updated Standard Interval and FOC Interval for HDSL-2 Wire & 4-Wire high bit rate digital subscriber line loop, quantity 1-5. Changed quantity 6-13 to 6-14 and changed Standard Interval and FOC Interval. Changed 14+ to 15+.
	Updated Standard Interval and FOC Interval for Unbundled Copper Loop, quantity 1-5. Changed quantity 6-13 to 6-14 and updated Standard Interval and FOC Interval. Changed 14+ to 15+ .
	Updated Standard Interval and FOC Interval for Unbundled Loop Concentration (ULC) System.
	Removed ULC Loop Interfaces.
	Removed Note 3 from Unbundled Sub-loop Distribution.
	Removed Note 3 and changed text on Unbundled Sub-loop -INC.
	Updated quantity of 1-14 to 1-5, 6-10, and 11+ for NID to NID cross connect. Deleted quantity of 15+. Updated Standard Intervals and FOC Intervals.
	Updated quantity of 1-14 to 1-5, 6-10, and 11+ for NID. Deleted quantity of 15+. Updated Standard Intervals and FOC Intervals.

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Table B Summary of Changes (continued)

Chapter	Description
	Added Non Channelized Transport section to table.
	Added Channelized Transport section to table.
	Added Unbundled Local Switching (Port) section to table.
	Added Enhanced Extended Links (EELs) section to table.
	Added Non Switch Combinations section to table.
	Deleted Interoffice Transport section.
	Deleted Unbundled Local Switching section.
	Open AIN (OAIN) products- Added "calendar" to number of day intervals.
	CCS7 Signaling Transport Service products - Added "business" to number of day intervals.
	On O/S and D/A UNEs products - Added "calendar" to number of day intervals.
	On Customized Call Routing (selective routing-LCC) products - Added "calendar" to number of day intervals.
	On Unbundled Access to OSS products -Added "calendar" to number of day intervals.
	On Access to Databases products - Added "calendar" to number of day intervals.
	Deleted notes.
4.2 Collocation Intervals	Added new section, Collocation Intervals tables for each state (Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina, and Tennessee). Added Collocation Intervals table for the FCC.
5. Local Number Portability	Updated Terms and Definitions table. Targeted Service Interval to Standard Interval and updated definition. Updated product definition.
	Added Assumptions.
	Added DDD Calculation.
	Changed title on table from Targeted Service interval to Standard Interval and FOC Interval to Targeted FOC Interval.

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Table B Summary of Changes (continued)

Chapter	Description
	For all Standard and Targeted FOC Intervals, added "business" to number of days.
	Under Full Migration, updated Standard Interval and FOC Interval on Simple Resale/Retail Services, quantity 1-50 numbers.
	Under Full Migration, updated Standard Interval and FOC Interval on Centrex/Multiserv, quantity 1-50 numbers.
	Under Full Migration, removed LNP porting of number(s) only.
	Under Full Migration, updated Standard Interval and FOC Interval on ISDN BRI, quantity 1-50 numbers. Removed Non-designed and Designed distinctions.
	Under Full Migration, updated Standard Interval and FOC Interval on ISDN PRI, quantity 1-50 numbers. Removed Non-designed and Designed distinctions.
	Under Full Migration, updated Standard Interval and FOC Interval on Complete initial block of 20 numbers, quantity 1 block.
	Under Full Migration, updated Standard Interval and FOC Interval on Complete initial block of 20 numbers PLUS one additional block of 20 numbers, quantity 2 blocks.
	Under Partial Migration, updated Standard Interval and FOC Interval on Simple Resale/Retail Services, quantity 1-50 numbers.
	Under Partial Migration, removed LNP porting of number(s) only.
	Under Partial Migration, updated Standard Interval and FOC Interval on Centrex/MultiServ, quantity 1-50 numbers.
	Under Partial Migration, updated Standard Interval and FOC Interval on ISDN BRI, quantity 1-50 numbers. Removed Non designed and Designed distinctions.
	Under Partial Migration, updated Standard Interval and FOC Interval on ISDN PRI, quantity 1-50 numbers. Removed Non designed and Designed distinctions.

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Table B Summary of Changes (continued)

Chapter	Description
	Removed Notes.
5.2. Interim Number Portability Table	Changed Targeted Service Interval to Standard Interval and FOC Interval to Targeted FOC Interval.
	Added "business" to Standard Interval and Targeted FOC Interval for number of days.
	Added non complex and complex distinctions to RCF - Remote call forwarding.
	Updated Standard Interval and FOC Interval on RCF-Remote call forwarding, quantity 1-25 numbers, non complex.
	Added new product, RCF-Remote call forwarding, 1-25 numbers, complex.
	Updated Standard Interval and FOC Interval on RCF-Remote call forwarding, quantity 26-50 numbers.
	Updated Standard Interval and FOC Interval on DID-Direct Inward Dial-Initial request-trunk group to be established.
	Updated Standard Interval and FOC Interval on DID-Direct Inward Dial Subsequent request -trunk group in place, quantity 1-100 numbers.
6. Directory Listings Standard Interval Table	Added new section.
7. Non-Basic Inside Wire	Added new section.

Version Information

Table C Revision History

Date/Issue	Chapter	Description
July, 2000 / 3a	Introduction Section	Added URL addresses which reference the BellSouth Ordering Guide and the On-Line Customer Guides pages found on the World Wide Web.
July, 2000 / 3a	Simple Resale Services Interval Table	Added the word "days" to the Local Exchange Line (Flat/Message/Measured) Residence and Local Exchange Line (Flat/Message/Measured) Business rows in the Targeted Service Interval for Retail/Resale New or Existing Account and Resale Switch with Changes Column .
July, 2000 / 3a	Simple Resale Services Interval Table	Added a note at the bottom of the Simple Resale Services Interval Table to explain terms of Dispatch and No Dispatch.
July, 2000 / 3a	UNE Interval Table	Updated the interval for 2 Wire ISDN Digital Loop, Quantity 1-7.
July, 2000 / 3a	UNE Interval Table	Modified Physical Collocation-Central Office and Virtual Collocation-Central Office to include new Florida rules
July, 2000 / 3a	UNE Interval Table	Modified Physical Collocation-Central Office and Virtual Collocation-Central Office to include new intervals for 1-5 applications.

1. Alphabetical Product Index

1.1 Alphabetical Product Index

BellSouth product list sorted alphabetically with links to the appropriate interval table. Simply double click on the product to hyperlink to the correct table. (Link works only if on-line navigation method selected from On-line CLEC Customer Guides page. If you choose to download guides for easy viewing and printing links will not work).

- AccuPulse®
- ADSL 2 wire asymmetrical digital subscriber line loop
- Analog Data Services
- Call Waiting Deluxe
- Caller ID
- CCS7 Signaling Transport Service
- BellSouth Centrex
- Collocation
- Customized Call Routing
- Dark Fiber Transport
- Dedicated Transport
 - Interoffice DS0
 - Interoffice DS1
 - Interoffice DS3/STS1
 - Interoffice 2 wire voice grade
 - Interoffice 4 wire voice grade
 - Local Channel DS1
 - Local Channel DS3/STS1
- Directory Listings
- Direct Access to DA Service
- Direct Inward Dial (DID)
 - Interim Number Portability
 - Local Number Portability Number Blocks
 - Trunk Lines
- Directory Assistance
 - Call Completion
 - –
- E-911/SALI

- Enhanced Caller ID
- ESSX additions
- FlexServ®
- Foreign Central Office (FCO)
- Foreign Exchange (FX)
- Frame Relay
- HDSL 2 wire & 4 wire high bit rate digital subscriber line loop
- Integrated Package
- Interim Number Portability
- ISDN
 - BRI
 - PRI
 - Local Number Portability
 - BRI
 - PRI
 - 2 wire digital line side port
 - 4 wire digital line side port
- LightGate®
- Line Features for Local Exchange Lines
- Local Exchange Line
 - Residence
 - Business
 - - Coin
- Local Number Portability
- MegaLink®
 - Channelized
 - Non-channelized
- MegaLink Plus®
- MemoryCall®
- MultiServ®/MultiServ Plus®
- Network Interface Device (NID)
 - NID
 - NID to NID cross connect
- Network Terminating Wire
- NMLI (Native Mode LAN Interconnection Service)
- Number Portability

- •Non-Basic Inside Wire
- Off Premises Stations (OPS/OPX)
- Physical Collocation
- Private Branch Exchange (PBX)
- Remote Call Forwarding
 - For Interim Number Portability
 - For Local Exchange Line
- RingMaster®
- RIPH-Route Index Hubbing
- SmartPath®
- SmartRing®
- Sub Loops (outside plant)
 - Loop-INC
 - Loop Distribution
- Switched Combination
 - Residence
 - Business
 - Coin
 - DDITS
 - ISDN-PRI
 - ISDN-BRI
 - DID
 - PBX
- SynchroNet®
- Tie Lines
- ULC Loop Interfaces
- Unbundled
 - Access to OSS
 - Copper Loop
 - Local Switching (Port)
 - Loop Concentration (ULC) System
 - 2 Wire Analog Voice Grade Designed Loop
 - -2 Wire Analog Voice Grade Non-Designed Loop
 - -2 Wire ISDN Digital Loop
 - -4 Wire 56 or 64 Kbps Digital Loop
 - -4 Wire Analog Voice Grade Loop

- -DS1 Digital Loop
- Network Terminating Wire
- Sub-loop-INC
- Sub-loop Distribution
- Virtual Collocation
- WATS

2. Complex Resale and Switched Combination Services

2.1 Complex Resale Interval Table (REQTYPs E, N, P)

Terms and Definitions

Term	Definition
Product	BellSouth Product.
Quantity	Number of lines, trunks, circuits, or points requested.
Standard Interval	Number of days required for provisioning the requested service. This is the number of days from the time the service is entered in the service order processing system until the order is completed.
Targeted LSR Processing Interval	The number of days from receipt of request to processing Local Service Request (LSR).

Assumptions

1. On all LSRs submitted manually and electronically, that require manual intervention, the LSR will be processed per the targeted LSR processing interval in the matrix for the specific product.
2. * = Service Inquiry. When an asterisk is present after a product name, the product quantity or in the ACT column, a service inquiry is required and the request submitted to the Account Team/CRSG. The Service Inquiry is included in the targeted LSR processing interval when applicable.
3. Negotiated — The BellSouth Project Manager will negotiate the interval and due date with the CLEC.
4. Independent Telephone Companies/Interexchange Carriers have their own established intervals.
5. ACT = D interval should reflect the day that the service is to be disconnected. Billing will stop on Desired Due Date (DDD).
6. ACT D is required in lieu of ACT Y.

Due Date Calculation

1. DDD equates to Standard Interval plus Targeted LSR Processing Interval.
2. Intervals are based on business days, excluding Saturday, Sunday and holidays.
3. In all cases, a due date later than the standard interval can be selected as the DDD.

Table D Complex Resale Interval Table (REQTYPs E, N, P) (ACT N, T, C, P, Q, V)

Product	Quantity	Standard Interval	Targeted LSR Processing Interval
AccuPulse®*			
ACT N, T, C, P, Q, V	1-5 circuits	7 business days	8 business days
	6+ circuits	7 business days + 1 business day for each addition circuit >5	8 business days
Analog Data			
ACT N, T, C, V	3-5 points	14 business days	2 business days
	6-8 points	16 business days	2 business days
	9+ points	16 business days + 1 business day for each additional circuit	9 business days
BellSouth Centrex			
ACT N, T, P*	All	Negotiated	Negotiated
ACT C, V, Q	1-3 lines/NARS	2 business days	2 business days
	4-9 lines/NARS	3 business days	2 business days
	10-24 lines/NARS	5 business days	3 business days
	25+ lines	Negotiated	Negotiated
Miscellaneous line terminations/optional features	All	Negotiated	Negotiated
Direct Inward Dial (DID)			
ACT N, T, P*	1-8 trunks	7 business days	9 business days
	9-16 trunks	10 business days	10 business days
	17-24 trunks	13 business days	10 business days
	25+ trunks	13 business days + 1 business day for each additional trunk	10 business days

- continued -

**Table D Complex Resale Interval Table (REQTYPs E, N, P) (ACT N, T, C, P, Q, V)
(continued)**

Product	Quantity	Standard Interval	Targeted LSR Processing Interval
ACT C, Q, V	1-8 trunks	7 business days	9 business days
	9-16 trunks	10 business days	10 business days
	17-24 trunks	13 business days	10 business days
	25+ trunks	13 business days + 1 business day for each additional trunk	10 business days
E-911/SALI*			
ACT N, C, V, W	All	Negotiated	Negotiated
ESSX			
ACT C, P, Q, V, T (same switch)	1-3 line/NARS	2 business days	2 business days
	4-9 lines/NARS	3 business days	2 business days
	10-24 lines/NARS	5 business days	3 business days
Miscellaneous line terminations/optional features	All	Negotiated	Negotiated
FCO/FX			
ACT N, T, C, P, V	1-8 circuits	7 business days	3 business days
	9-16 circuits	9 business days	3 business days
	17-24 circuits	13 business days	3 business days
	25+ circuits*	13 business days + 1 business day for each additional circuit	9 business days
FlexServ®			
Digital*			
ACT N, T, C, V	1-8 circuits	15 business days	10 business days

- continued -

**Table D Complex Resale Interval Table (REQTYPs E, N, P) (ACT N, T, C, P, Q, V)
(continued)**

Product	Quantity	Standard Interval	Targeted LSR Processing Interval
	9+ circuits	15 business days + 2 business days for each additional 4 circuits	10 business days
Analog			
ACT N, T, C, V	1-8 circuits	7 business days	3 business days
	9-16 circuits*	10 business days	9 business days
	17-24 circuits*	13 business days	9 business days
	25+ circuits*	13 business days + 1 business day for each additional 4 circuits	9 business days
Frame Relay*			
ACT N			
56K, 64K, T1	1-5 circuits*	10 business days	3 business days
	6+ circuits*	10 business days + 1 business day for each additional circuit	11 business days
Fractional T1	1-5 circuits*	10 business days	3 business days
	6+ circuits*	10 business days + 1 business day for each additional circuit	11 business days
DS3	All	Negotiated	Negotiated
ACT C,V	1-4 circuits	3 business days	2 business days
	5+ circuits	3 business days + 1 business day for each additional circuit	3 business days
ACT C (Speed Changes)	1-4 circuits	10 business days	2 business days
	5+ circuits	10 business days + 1 business day for each additional circuit	3 business days

- continued -

**Table D Complex Resale Interval Table (REQTYPs E, N, P) (ACT N, T, C, P, Q, V)
(continued)**

Product	Quantity	Standard Interval	Targeted LSR Processing Interval
ISDN/BRI*			
ACT N, C, T, V, P	1-4 circuits	10 business days	7 business days
	5+ circuits	10 business days + 1 business day for each additional circuit	7 business days
ISDN/PRI*			
ACT N, C, T, P, V, Q	1-4 circuits	15 business days	10 business days
	5+ circuits	15 business days + 1 business day for each additional circuit	11 business days
LightGate®*			
ACT N, T, V, C	Any quantity with or without DSO's	Negotiated	Negotiated
LightGate®*			
ACT C	1-4 MegaLink® on LightGate®	7 business days	9 business days
	5+ MegaLink® on LightGate®	7 business days + 1 business day for each additional 4 circuits	9 business days
MegaLink® Non-Channelized			
ACT N, T, C, V	1-4 circuits	7 business days	4 business days
	5+ circuits*	7 business days + 1 business day for each additional 4 circuits	9 business days
MegaLink® Channelized*			
ACT N, T, C, V	1-4 circuits	7 business days	9 business days
	5+ circuits*	7 business days + 1 business day for each additional 4 circuits	9 business days

- continued -

**Table D Complex Resale Interval Table (REQTYPs E, N, P) (ACT N, T, C, P, Q, V)
(continued)**

Product	Quantity	Standard Interval	Targeted LSR Processing Interval
MegaLink Plus^{®*} (Note 2)			
N, T, C, V	All	Negotiated	Negotiated
MultiServ[®]/ MultiServ Plus[®]			
ACT N, T, P*	All	Negotiated	Negotiated
ACT C, Q, V	1-3 lines	2 business days	2 business days
	4-9 lines	3 business days	2 business days
	10-24 lines	5 business days	3 business days
	25+ lines	Negotiated	Negotiated
Miscellaneous line terminations/optional features	All	Negotiated	Negotiated
NMLI*			
ACT N, T, C, V	All	Negotiated	Negotiated
Off-Premises Stations			
ACT N, T, C, V, P	1-8 circuits	7 business days	2 business days
	9-16 circuits	10 business days	2 business days
	17-25 circuits	13 business days	2 business days
	25+ circuits	13 business days + 1 business day for each additional 4 circuits	8 business days
SMARTPath[®]			
ACT N, T, C, V	All	Negotiated	Negotiated
SMARTRing[®]			
ACT N, T, V	All	Negotiated	Negotiated
SynchroNet[®] Point-to-Point			
ACT N, C, T, V	1-8 circuits	7 business days	2 business days

- continued -

**Table D Complex Resale Interval Table (REQTYPs E, N, P) (ACT N, T, C, P, Q, V)
(continued)**

Product	Quantity	Standard Interval	Targeted LSR Processing Interval
	9+ circuits*	13 business days + 2 business days for each additional 4 circuits	8 business days
Multipoint			
ACT N, C, T, V	3-5 points	14 business days	3 business days
	6-8 points	16 business days	3 business days
	9+ points*	16 business days + 2 business days for each additional 4 points	9 business days
Tie Lines			
ACT N, C, T, V	1-8 circuits	7 business days	3 business days
	9-16 circuits	10 business days	3 business days
	17-24 circuits	13 business days	3 business days
	25+ circuits*	13 business days + 1 business day for each additional circuit	8 business days
WATS			
ACT N, C, T, V	1-8 circuits	7 business days	3 business days
	9-16 circuits	10 business days	3 business days
	17-24 circuits	13 business days	3 business days
	25+ circuits*	13 business days + 1 business day for each additional circuit	8 business days
PBX (Flat, Message/Measured)			
ACT N, T, C, V, P, Q	1-5 trunks	5 business days	2 business days
	6-10 trunks	7 business days	3 business days
	11+ trunks	Negotiated	Negotiated

Note:

1. MegaLink Plus[®] intervals should be considered on an individual case basis since fiber facilities are required to provision this service.
2. FlexServ[®] intervals should include additional network circuits associated with the FlexServ[®] service.

2.2 Complex Resale Interval Table (REQTYPs E, N, P) (ACT W)

Table E Complex Resale Interval Table (REQTYPs E, N, P) (ACT W)

Product	Quantity	Standard Interval	Targeted LSR Processing Interval
AccuPulse^{®*}	All	3 business days + 1 business day for each additional circuit	2 business days
Analog Data	3-5 points	3 business days	2 business days
	6-8 points	3 business days	2 business days
	9+ points	4 business days + 1 business day for each additional circuit	3 business days
BellSouth Centrex			
One Location	2-25 lines	2 business days	2 business days
	26+ lines	5 business days + 1 business day for each additional 10 lines	5 business days + 1 business day for each additional 10 lines
Multiple Locations	2-25 lines	4 business days	2 business days
	26+ lines	5 business days + 1 for each additional location	5 business days + 1 for each additional location
Direct Inward Dial (DID)	1-10 trunks	3 business days	2 business days
	11-24 trunks	4 business days	2 business days

- continued -

Table E Complex Resale Interval Table (REQTYPs E, N, P) (ACT W) (continued)

Product	Quantity	Standard Interval	Targeted LSR Processing Interval
	25+ trunks	5 business days + 1 business day for each additional 10 trunks	4 business days
E-911/SALI	All	Negotiated	Negotiated
ESSX			
One Location	2-25 lines	2 business days	2 business days
	26+ lines	5 business days + 1 business day for each additional 10 lines	4 business days + 1 business day for each additional 10 lines
Multiple Locations	4-25 lines	2 business days	2 business days
	26+ lines	5 business days + 1 business day for each additional location	4 business days + 1 business day for each additional location
FCO/FX	1-16 circuits	3 business days	2 business days
	17-24 circuits	4 business days	3 business days
	25+ circuits*	4 business days + 1 business day for each additional circuit	3 business days
FlexServ®	1-8 circuits	3 business days	2 business days
	9+ circuits	5 business days + 1 business day for each additional 4 circuits	2 business days
Frame Relay	1-4 circuits	3 business days	2 business days
	5+ circuits	3 business days + 1 business day for each additional circuit	2 business days
ISDN/BRI	1-4 circuits	3 business days	2 business days

- continued -

Table E Complex Resale Interval Table (REQTYPs E, N, P) (ACT W) (continued)

Product	Quantity	Standard Interval	Targeted LSR Processing Interval
	5+ circuits	4 business days + 1 business day for each additional circuit	3 business days
ISDN/PRI	1-4 circuits	5 business days	3 business days
	5+ circuits	5 business days + 1 business day for each additional circuit	3 business days
LightGate®	1-4 MegaLink® on LightGate®	3 business days	2 business days
	5+ MegaLink® on LightGate®*	3 business days + 1 business day for each additional 4 circuits	3 business days
MegaLink® Non-Channelized	1-4 circuits	3 business days	2 business days
	5+ circuits*	3 business days + 1 business day for each additional 4 circuits	2 business days
MegaLink® Channelized	1-4 circuits	5 business days	3 business days
	5+ circuits	5 business days + 1 business day for each additional 4 circuits	3 business days
MegaLink Plus®	1-4 circuits	3 business days	2 business days
	5+ circuits	3 days + 1 business day for each additional 4 circuits	2 business days + 1 business day for each additional 4 circuits
MultiServ®/ MultiServ Plus®			
One Location	1-25 lines	2 business days	2 business days
	26+ lines	5 business days + 1 business day for each additional 10 lines	4 business days + 1 business day for each additional 10 lines

- continued -

Table E Complex Resale Interval Table (REQTYPs E, N, P) (ACT W) (continued)

Product	Quantity	Standard Interval	Targeted LSR Processing Interval
Multiple Locations	1-25 lines	5 business days + 1 business day for each additional 10 lines	4 business days + 1 business day for each additional 10 lines
	26+ lines	5 business days + 1 business day for each additional location	4 business days + 1 business day for each additional location
NMLI*	1-8 circuits	5 business days	4 business days
	9+	5 business days + 1 business day for each additional circuit	4 business days
Off-Premises Stations	1-8 circuits	3 business days	2 business days
	9-16 circuits	3 business days	2 business days
	17-25 circuits	4 business days	3 business days
	25+ circuits	5 business days + 1 business day for each additional 4 circuits	3 business days
SMARTPath®	All	7 business days	5 business days
SMARTRing®	All	7 business days	5 business days
SynchroNet® Point-to-Point	1-8 circuits	3 business days	2 business days
	9+ circuits*	3 business days + 2 business days for each additional 4 circuits	3 business days
Multipoint	3-5 points	3 business days	2 business days
	6-8 points	3 business days	2 business days
	9+ points*	4 business days + 1 business day for each additional 4 points	3 business days
Tie Lines	1-8 circuits	3 business days	2 business days

- continued -

Table E Complex Resale Interval Table (REQTYPs E, N, P) (ACT W) (continued)

Product	Quantity	Standard Interval	Targeted LSR Processing Interval
	9-16 circuits	3 business days	2 business days
	17-24 circuits	4 business days	3 business days
	25+ circuits	4 business days + 1 business day for each additional circuit	3 business days
WATS	1-8 circuits	3 business days	2 business days
	9-16 circuits	3 business days	2 business days
	17-24 circuits	4 business days	3 business days
	25+ circuits	4 business days + 1 business day for each additional circuit	3 business days
PBX (Flat, Message, Measured)	1-5 trunks	3 business days	2 business days
	6-10 trunks	4 business days	3 business days
	11+ trunks	5 business days	4 business days

2.3 Complex Switched Combination Interval Table (REQTYP M) (ACT N, V, C)

Table F ACT N, V, C

Product	Quantity	Standard Interval	Targeted LSR Processing Interval
DDITS			
DS1 - ACT V	1-4	4 business days	3 business days
	5+	4 business days +1 business day for each additional DS1	
DSO - ACT V	1-8	4 business days	3 business days
	9-16	4 business days	3 business days

- continued -

Table F ACT N, V, C (continued)

	17-24	6 business days	3 business days
	25+	6 business days + 1 business day for each additional DSO	3 business days
DS1			
ACT N, C (Georgia Only)	1	13 business days	3 business days
	1+	13 business days +1 business day for each additional 4 DS1	3 business days
DSO			
ACT N, C (Georgia Only)	1-8	6 business days	3 business days
	9-16	6 business days	3 business days
	17-24	8 business days	3 business days
	25+ days	8 business days + 1 business day for each additional DSO	3 business days
DID			
ACT V (No Changes)	1-8 trunks	5 business days	2 business days
	9-16 trunks	6 business days	3 business days
	17-24 trunks	7 business days	4 business days
	25+ trunks	Negotiated	Negotiated
ACT V (With Changes)	1-8 trunks	7 business days	2 business days
	9-16 trunks	8 business days	3 business days
	17-24 trunks	9 business days	4 business days
	25+ trunks	Negotiated	Negotiated
ACT N, C*	1-8 trunks	9 business days	7 business days

- continued -

Table F ACT N, V, C (continued)

	9-16 trunks	10 business days	8 business days
	17-24 trunks	11 business days	9 business days
	25+ trunks	Negotiated	Negotiated
ISDN/PRI			
ACT V	1-4 circuits	2 business days	3 business days
	5+ circuits	2 business days + 1 business day for each additional circuit	3 business days
ACT N, C*	1-4 circuits	14 business days	11 business days
	5+ circuits	15 business days + 1 business day for each additional circuit	12 business days
ISDN/BRI			
ACT V	1-4 circuits	3 business days	2 business days
	5+ circuits	4 business days + 1 business day for each additional circuit	3 business days
ACT N, C*	1-4 circuits	16 business days	7 business days
	5+ circuits	16 business days + 1 business day for each additional circuit	7 business days
PBX			
ACT V	1-5 trunks	4 business days	3 business days
	6-10 trunks	5 business days	4 business days
	11+ trunks	6 business days	4 business days
ACT N, C	1-5 trunks	8 business days	3 business days
	6-10 trunks	11 business days	4 business days
	11+ trunks	Negotiated	Negotiated

3. Non-Complex (Residence, Business, Coin) Resale

3.1 ACT of W (Switch As Is)

Terms and Definitions

Term	Definition
Product	BellSouth product or service.
Quantity	Number of lines, trunks, circuits, or points.
Standard Interval	The number of days required for provisioning of the requested service type. This is the number of days from the time the service order is entered into the service order processing system until the order is completed.
Targeted LSR Processing Interval	The number of days from receipt of request to processing Local Service Request (LSR).

Assumptions

1. The “Before” and “After” 10:00 a.m. references in the LSR processing interval table below are based on the time zone of the center receiving the LSR.
2. A later Due Date than the Standard Interval may be requested and indicated in the DDD field.

LSR Processing Interval Calculation

The table below identifies the targeted LSR processing interval for the LSR based on the submittal method.

LSR Submittal Method*	Targeted LSR Processing Interval
Electronic Flowthrough	Same business day
Electronic Fallout to center and submitted before 10 a.m.	Same business day
Electronic Fallout to center and submitted after 10 a.m.	Next business day
Manual submitted before 10 a.m.	Same business day

- continued -

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LSR Submittal Method*	Targeted LSR Processing Interval
Manual submitted after 10 a.m.	Next business day
*When Standard Interval is shown as "negotiated"	Two business days

DDD Calculation

The table below identifies the DDD interval for the LSR based on the submittal method.

LSR Submittal Method*	DDD Interval
Electronic Flowthrough	Use Standard Interval
Electronic Fallout to center and submitted before 10 a.m.	Use Standard Interval
Electronic Fallout to center and submitted after 10 a.m.	Add 1 business day to Standard Interval
Manual submitted before 10 a.m.	Use Standard Interval
Manual submitted after 10 a.m.	Add 1 business day to Standard Interval
*When Standard Interval is shown as "negotiated"	Due Date will be returned on the Firm Order Confirmation (FOC)

Product	Quantity	Standard Interval
Local Exchange Line-Residence	1-25 Lines	Same Business Day
	25+	Negotiated
Local Exchange Line-Business	1-25 Lines	Same Business Day
	25+	Negotiated
Local Exchange Line-Coin	1-25 Lines	Same Business Day
	25+	Negotiated

3.2 ACT of C, P, Q, V (Line Feature Changes Only)

Terms and Definitions

Term	Definition
Product	BellSouth product or service.
Quantity	Number of lines, trunks, circuits, or points.
Standard Interval	The number of days required for provisioning of the requested service type. This is the number of days from the time the service order is entered into the service order processing system until the order is completed.
Targeted LSR Processing Interval	The number of days from receipt of request to processing Local Service Request (LSR).

Assumptions

1. The “Before” and “After” 10:00 a.m. references in the LSR processing interval table below are based on the time zone of the center receiving the LSR.
2. A later Due Date than the Standard Interval may be requested and indicated in the DDD field.
3. The products listed in charts below only apply to residence and business services, with the exception of number changes. Number changes apply to residence, business and coin services.

LSR Processing Interval Calculation

The table below identifies the targeted LSR processing interval for the LSR based on the submittal method.

LSR Submittal Method*	Targeted LSR Processing Interval
Electronic Flowthrough	Same business day
Electronic Fallout to center and submitted before 10 a.m.	Same business day
Electronic Fallout to center and submitted after 10 a.m.	Next business day
Manual submitted before 10 a.m.	Same business day
Manual submitted after 10 a.m.	Next business day
*When Standard Interval is shown as "negotiated"	Two business days

DDD Calculation

The table below identifies the DDD interval for the LSR based on the submittal method.

LSR Submittal Method*	DDD Interval
Electronic Flowthrough	Use Standard Interval
Electronic Fallout to center and submitted before 10 a.m.	Use Standard Interval
Electronic Fallout to center and submitted after 10 a.m.	Add 1 business day to Standard Interval
Manual submitted before 10 a.m.	Use Standard Interval
Manual submitted after 10 a.m.	Add 1 business day to Standard Interval
*When Standard Interval is shown as "negotiated"	Due Date will be returned on the Firm Order Confirmation (FOC)

Product	Quantity	Standard Interval
Number Changes	Per Account	Same Business Day
Line Features (see Note 1)	Per Account	Same Business Day
Call Waiting Deluxe	Per Account	2 Business Days
Caller ID	Per Account	Next Business Day
Enhanced Caller ID	Per Account	Next Business Day
MemoryCall	Per Account	Next Business Day
RingMaster	Per Account	Next Business Day

Note: Line features are central office work only (no dispatch or engineering required). Some of the line features include: Area Plus, Call Waiting, Speed Calling, Call Forwarding Variable, Remote Access to Call Forwarding, 3-Way Calling, Hunting, Area Plus with Complete Choice, Complete Choice, Message Telephone Service (MTS), Call Return, Call Selector, Call Tracing, Call Block, Repeat Dialing, Preferred Call Forwarding, Touchtone, Optional Calling Plans, PIC/LPIC.

3.3 ACT of C, P, Q, V (New Line Additions) and ACT of N, T

Terms and Definitions

Term	Definition
Product	BellSouth product or service.
Quantity	Number of lines, trunks, circuits, or points.

- continued -

Term	Definition
Standard Interval	The number of days required for provisioning of the requested service type. This is the number of days from the time the service order is entered into the service order processing system until the order is completed.
Targeted LSR Processing Interval	The number of days from receipt of request to processing Local Service Request (LSR).
No Dispatch	Service may be provided without a field visit from an installer depending on if conditioned facilities exist.
Dispatch	Service will require a field visit from an installer.

Assumptions

1. The “Before” and “After” 10:00 a.m. references in the LSR processing interval table below are based on the time zone of the center receiving the LSR.
2. A later Due Date than the Standard Interval may be requested and indicated in the DDD field.
3. References to No Dispatch and Dispatch are made on some products and quantities. When no reference is given, assume that a dispatch is required.

LSR Processing Interval Calculation

The table below identifies the targeted LSR processing interval for the LSR based on the submittal method.

LSR Submittal Method*	Targeted LSR Processing Interval
Electronic Flowthrough	Same business day
Electronic Fallout to center and submitted before 10 a.m.	Same business day
Electronic Fallout to center and submitted after 10 a.m.	Next business day
Manual submitted before 10 a.m.	Same business day
Manual submitted after 10 a.m.	Next business day
*When Standard Interval is shown as "negotiated"	Two business days

DDD Calculation

The table below identifies the DDD interval for the LSR based on the submittal method.

LSR Submittal Method*	DDD Interval
Electronic Flowthrough	Use Standard Interval
Electronic Fallout to center and submitted before 10 a.m.	Use Standard Interval
Electronic Fallout to center and submitted after 10 a.m.	Add 1 business day to Standard Interval
Manual submitted before 10 a.m.	Use Standard Interval
Manual submitted after 10 a.m.	Add 1 business day to Standard Interval
*When Standard Interval is shown as "negotiated"	Due Date will be returned on the Firm Order Confirmation (FOC)

Product	Quantity	Standard Interval
Local Exchange Line-Residence	1-2 Lines	No Dispatch = 1 Business Day Dispatch = 2 Business Days
	3 Lines	5 Business Days
	4 Lines	6 Business Days
	5 Lines	7 Business Days
	6-10 Lines	8 Business Days
	11-15 Lines	10 Business Days
	16+ Lines	Negotiated
	Local Exchange Line-Business	1-2 Lines
	3 Lines	5 Business Days
	4 Lines	6 Business Days
	5 Lines	7 Business Days
	6-10 Lines	8 Business Days
	11-15 Lines	10 Business Days
	16+ Lines	Negotiated

- continued -

- continued -

Product	Quantity	Standard Interval
Local Exchange Line-Coin	1-5 Lines	3 Business Days
	6+	Negotiated

3.4 ACT of D, S, B, L, Y

Terms and Definitions

Term	Definition
Product	BellSouth product or definition.
Quantity	Number of lines, trunks, circuits, or points.
Standard Interval	The number of days required for provisioning of the requested service type. This is the number of days from the time the service order is entered into the service order processing system until the order is completed.
Targeted LSR Processing Interval	The number of days from receipt of request to processing Local Service Request (LSR).

Assumptions

1. The “Before” and “After” 10:00 a.m. references in the LSR processing interval table below are based on the time zone of the center receiving the LSR.
2. ACT=D Desired Due Date (DDD) should reflect the day that the CLEC is requesting service to be disconnected.
3. A later Due Date than the Standard Interval may be requested and indicated in the DDD field.

LSR Processing Interval Calculation

The table below identifies the targeted LSR processing interval for the LSR based on the submittal method.

LSR Submittal Method*	Targeted LSR Processing Interval
Electronic Flowthrough	Same business day
Electronic Fallout to center and submitted before 10 a.m.	Same business day
Electronic Fallout to center and submitted after 10 a.m.	Next business day
Manual submitted before 10 a.m.	Same business day

- continued -

LSR Submittal Method*	Targeted LSR Processing Interval
Manual submitted after 10 a.m.	Next business day
*When Standard Interval is shown as "negotiated"	Two business days

DDD Calculation

The table below identifies the DDD interval for the LSR based on the submittal method.

LSR Submittal Method*	DDD Interval
Electronic Flowthrough	Use Standard Interval
Electronic Fallout to center and submitted before 10 a.m.	Use Standard Interval
Electronic Fallout to center and submitted after 10 a.m.	Add 1 business day to Standard Interval
Manual submitted before 10 a.m.	Use Standard Interval
Manual submitted after 10 a.m.	Add 1 business day to Standard Interval
*When Standard Interval is shown as "negotiated"	Due Date will be returned on the FOC

ACT of S, B, L

Product	Quantity	Standard Interval
Local Exchange Line-Residence	Per account	Same Business Day
Local Exchange Line-Business	Per account	Same Business Day

ACT of Y

Product	Quantity	Standard Interval
Local Exchange Line-Residence	Per account	Next Business Day
Local Exchange Line-Business	Per account	Next Business Day

4. Non-Complex (Residence, Business, Coin) Switched Combinations

4.1 Non-Complex (Residence, Business, Coin) Switched Combinations

Terms and Definitions

Term	Definition
Product	BellSouth product or service.
Quantity	Number of lines, trunks, circuits, or points.
Standard Interval	The number of days required for provisioning of the requested service type. This is the number of days from the time the service order is entered into the service order processing system until the order is completed.
Targeted LSR Processing Interval	The number of days from receipt of request to processing Local Service Request (LSR).

Assumptions

1. The “Before” and “After” 3:00 p.m. references in the LSR processing interval table below are based on Eastern Time.
2. A later Due Date than the Standard Interval may be requested and indicated in the DDD field.

LSR Processing Interval Calculation

The table below identifies the targeted LSR processing interval for the LSR based on the submittal method.

LSR Submittal Method*	Targeted LSR Processing Interval
Electronic Flowthrough before 3:00 p.m. Eastern Time	Same business day
Manual before 3:00 p.m. Eastern Time	Same business day
Electronic Flowthrough 3:00 p.m. Eastern Time or later	Next business day

- continued -

- continued -

LSR Submittal Method*	Targeted LSR Processing Interval
Manual 3:00 p.m. Eastern Time or later	Next business day
*When Standard Interval is shown as "negotiated"	Two business days

DDD Calculation

The table below identifies the DDD intervals.

ACT of C, P, V, W (Lines and Line Features)

Product	Quantity	Standard Interval
Local Exchange Line-Residence and Business	1-25 Lines	Same business day if received before 3:00 p.m. Eastern Time; next available business day if received 3:00 p.m. Eastern Time or later
	25+ Lines	Negotiated

ACT of N, T, Q, D, S, L, Y

See intervals for Non-Complex Resale Residence and Business.

Non-Complex Switched Combo — Coin

For all ACT types, see intervals for Non-Complex Resale-Coin.

5. Unbundled Network Elements

5.1 Unbundled Network Elements

The Unbundled Network Elements Interval Table consists of the following Terms and Definitions:

Term	Definition
Product	BellSouth product or service.
Quantity	Number of lines, trunks, circuits, or points
Standard Interval	The number of days required for provisioning of the requested service type. This is the number of days from the time the service order is entered into the service order processing system until the order is completed.
Targeted LSR Processing Interval	The number of days from receipt of request to processing Local Service Request (LSR).

Assumptions

1. These tables apply to all applicable ACT Types except ACT=D.
2. ACT=D Desired Due Date (DDD) should reflect the day that the CLEC is requesting service to be disconnected. Billing will be stopped as of the DDD.
3. For LSRs submitted electronically and qualifying for flow through/electronic processing, the targeted LSR processing interval will be the same business day.
4. (*) Following Product means - Product requires a Service Inquiry which is required before submitting the LSR to the LCSC.
5. When targeted LSR processing interval is not indicated and the LSR is submitted manually or electronically and requires manual intervention, the LSR will be processed as follows: (a) LSR submitted before 10:00 am - targeted for same business day; (b) LSR submitted after 10:00 am - targeted for next business day.
6. The Before and After 10:00 am time indication is based on the time zone of the Center receiving the LSR.
7. Negotiated - The BellSouth Project Manager will negotiate with the New Service Provider, for all targeted intervals.

DDD Calculation

1. For LSRs submitted electronically and qualifying for flow through/electronic processing, the CLEC should reflect the Standard Interval as the Desired Due Date (DDD).
2. For LSRs submitted manually or electronically that require manual intervention and no targeted LSR processing interval is indicated on the chart: (a) LSR submitted before 10:00 am

- use standard interval for DDD; (b) LSR submitted after 10:00 am - add one day to standard interval to calculate DDD.
- 3. When an targeted LSR processing interval is listed on the chart it should be added to the Standard interval when calculating the DDD.
- 4. In all cases, a due date later than the standard interval can be selected as the DDD.

Table G UNE Interval Table

Product	Quantity	Standard Interval	Targeted LSR Processing Interval
Unbundled Loops			
2 Wire analog voice grade loop non-designed (SL1)	1-5	4 business days	See Assumption # 5
	6-14	6 business days	3 business days
	15+	Negotiated	Negotiated
2 Wire analog voice grade loop designed (SL2)	1-5	5 business days	See Assumption # 5
	6-14	7 business days	3 business days
	15+	Negotiated	Negotiated
4 Wire analog voice grade loop	1-5	5 business days	See Assumption # 5
	6-14	7 business days	3 business days
	15+	Negotiated	Negotiated
2 Wire ISDN digital loop	1-5	10 business days	See Assumption # 5
	6-14	12 business days	3 business days
	15+	Negotiated	Negotiated
Unbundled Digital Channel (UDC)	1-5	10 business days	See Assumption # 5
	6-14	12 business days	3 business days
	15+	Negotiated	Negotiated
4 Wire 2.4, 4.8, 9.6, 19.2, 56 OR 64 Kbps digital loop	1-5	5 business days	See Assumption # 5
	6-14	7 business days	3 business days

- continued -

Table G UNE Interval Table (continued)

Product	Quantity	Standard Interval	Targeted LSR Processing Interval
	15+	Negotiated	Negotiated
DS1 Loop	1-5	5 business days	See Assumption #5
	6-14	7 business days	3 business days
	15+	Negotiated	Negotiated
Dark Fiber	1+	Negotiated	Negotiated
Line Sharing	1-4 TNs	3 business days	See Assumption #5
	5-9 TNs	5 business days	See Assumption #5
	10 +	Negotiated	Negotiated
ADSL-2 Wire asymmetrical digital subscriber line loop*	1-5	5 business days	See Assumption #5
	6-14	7 business days	3 business days
	15+	Negotiated	Negotiated
HDSL-2 Wire & 4 Wire high bit rate digital subscriber line loop*	1-5	5 business days	See Assumption #5
	6-14	7 business days	3 business days
	15+	Negotiated	Negotiated
Unbundled Copper Loop*	1-5	5 business days	See Assumption #5
	6-14	7 business days	3 business days
	15+	Negotiated	Negotiated
Unbundled Network Terminating Wire*	1+	Negotiated	Negotiated
Loop Concentration (inside plant)			
Unbundled Loop Concentration (ULC) System*	1	Negotiated	Negotiated
Sub Loops (outside plant)			
Unbundled Sub-loop Distribution*	1+	Negotiated	Negotiated

- continued -

Table G UNE Interval Table (continued)

Product	Quantity	Standard Interval	Targeted LSR Processing Interval
Unbundled Sub-loop - INC*	1+	Negotiated	Negotiated
Network Interface Device (NID)			
NID to NID cross connect	1-5	5 business days	See Assumptions #5
	6-10	7 business days	3 business days
	11+	10 business days	5 business days
NID	1-5	5 business days	See Assumptions #5
	6-10	7 business days	3 business days
	11+	10 business days	5 business days
Non Channelized Transport			
Local Channel DS1*	1	23 business days	7 business days
Local Channel DS3 / STS1*	1	Negotiate	Negotiated
Local Loop DS1	1	23 business days	7 business days
	2 +	Negotiated	Negotiated
Local Loop DS3 /STS1*	1 +	Negotiated	Negotiated
Dedicated interoffice 2 wire / 4 wire voice grade	1-5	5 business days	See Assumptions #5
	6-14	7 business days	3 business days
	15 +	Negotiated	Negotiated
Dedicated interoffice DS0 IOF and loop	1-5	5 business days	See Assumptions #5
	6-14	7 business days	3 business days
	15 +	Negotiated	Negotiated
Dedicated interoffice DS1	1-5	20 business days	See Assumptions #5
	6-14	22 business days	3 business days
	15 +	Negotiated	Negotiated

- continued -

Table G UNE Interval Table (continued)

Product	Quantity	Standard Interval	Targeted LSR Processing Interval
Dedicated interoffice DS3 / STS1*	1-5	25 business days	See Assumptions #5
	6-14	27 business days	3 business days
	15 +	Negotiated	Negotiated
Channelized Transport			
Unbundled Channelization (MUX) DS1*	1-5	20 business days	See Assumptions #5
	6-14	22 business days	3 business days
	15 +	Negotiated	Negotiated
Unbundled Channelization (MUX) DS3 / STS1*	1-5	25 business days	See Assumptions #5
	6-14	27 business days	3 business days
	15 +	Negotiated	Negotiated
Unbundled Local Switching (Port)			
2 Wire analog line port (Reqtyp F)	1-10	3 business days	See Assumptions #5
	11-25	5 business days	See Assumptions #5
	25+	Negotiated	Negotiated
Enhanced Extended Links (EELs)			
Voice Grade 2 Wire/4 Wire EELs	1-5	5 business days	See Assumptions #5
	6-14	7 business days	3 business days
	15 +	Negotiated	Negotiated
DSO EELs	1-5	5 business days	See Assumptions #5
	6-14	7 business days	3 business days
	15 +	Negotiated	Negotiated

- continued -

Table G UNE Interval Table (continued)

Product	Quantity	Standard Interval	Targeted LSR Processing Interval
DS1 EELs	1-5	20 business days	See Assumptions #5
	6-14	22 business days	3 business days
	15 +	Negotiated	Negotiated
DS3 EELs*	1-5	25 business days	See Assumptions #5
	6-14	27 business days	3 business days
	15 +	Negotiated	Negotiated
Non Switch Combinations			
Voice Grade 2 wire/4 wire	1-5	5 business days	See Assumptions #5
	6-14	7 business days	3 business days
	15 +	Negotiated	Negotiated
DSO	1-5	5 business days	See Assumptions #5
	6-14	7 business days	3 business days
	15 +	Negotiated	Negotiated
DS1	1-5	20 business days	See Assumptions #5
	6-14	22 business days	3 business days
	15 +	Negotiated	Negotiated
DS3*	1-5	25 business days	See Assumptions #5
	6-14	27 business days	3 business days
	15 +	Negotiated	Negotiated
Open AIN (OAIN)			
OAIN tool kit*	1	45 calendar days	10 calendar days

- continued -

Table G UNE Interval Table (continued)

Product	Quantity	Standard Interval	Targeted LSR Processing Interval
OAIN service management system*	1	45 calendar days	10 calendar days
CCS7 Signaling Transport Service			
A-Link signaling	1	60 business days	12 business days
D-Link signaling	1	60 business days	12 business days
STP-signaling transfer point	1	60 business days	12 business days
O/S and D/A UNEs			
Operator call processing-OPCH, FACH, BLV, EI,ECT	1	30 calendar days	7 calendar days
Operator call processing-facility based OPCH, FACH, ECT	1	30 calendar days	7 calendar days
Operator call processing-facility based BLV, EI	1	30 calendar days	7 calendar days
Inward operator services	1	30 calendar days	7 calendar days
Directory assistance access service (DAAS)	1	30 calendar days	7 calendar days
Directory assistance call completion (DACC)	1	30 calendar days	7 calendar days
Directory assistance number services intercept (DANSI)	1	30 calendar days	7 calendar days
Directory assistance transport	1	30 calendar days	7 calendar days
Directory assistance database service (DADS)	1	30 calendar days	7 calendar days
Direct access to DA service (DADAS)	1	30 calendar days	7 calendar days
Customized Call Routing (selective routing-LCC)			
1-5 LCC	1-5	30 calendar days	7 calendar days

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Table G UNE Interval Table (continued)

Product	Quantity	Standard Interval	Targeted LSR Processing Interval
6-25 LCC	6-25	60 calendar days	15 calendar days
>25 LCC	25+	Negotiated	Negotiated
Unbundled Access to OSS			
Preorder*	1	30 calendar days	N/A
Order/ Provisioning*	1	30 calendar days	N/A
Maintenance/ Repair*	1	30 calendar days	N/A
Access to Databases			
800 database	1	10 calendar days	3 calendar days
Line information database (LIDB)	1	60 calendar days	7 calendar days

5.2 Collocation Intervals

Table H Collocation Intervals-ALABAMA

	Central Office Collocation			Remote Site Collocation	
	Virtual	Caged Physical	Cageless Physical	Virtual	Physical
Application Accepted or Denied. Space Available Y/ N-If not, what needs to be corrected	10 Calendar Days after receipt of Application				
Application Response with Price Quote	20 Calendar Days After receipt of Application	15 Calendar Days (BellSouth Target)	15 Calendar Days (BellSouth Target)	20 Calendar Days After receipt of Application	15 Calendar Days (BellSouth Target)

Table H Collocation Intervals-ALABAMA (continued)

	Central Office Collocation			Remote Site Collocation	
	Virtual	Caged Physical	Cageless Physical	Virtual	Physical
CLEC Firm Order Response to Continue Clock	NA	7 Calendar Days After Application Response	7 Calendar Days After Application Response	NA	7 Calendar Days After Application Response
CLEC Firm Order Response Due or Application Expires	20 Calendar Days after receipt of response	15 Calendar Days	15 Calendar Days	20 Calendar Days after receipt of response	15 Calendar Days
Provisioning-Ordinary (Note 1)	50 Calendar Days from Firm Order	90 Calendar Days from Receipt of Application or Firm Order	90 Calendar Days from Receipt of Application or Firm Order	50 Calendar Days from Firm Order	90 Calendar Days from Receipt of Application or Firm Order
Provisioning - Extra Ordinary	75 Calendar Days From Firm Order	NA	NA	75 Calendar Days From Firm Order	NA

Note 1: If BellSouth responds with price quote before the 10 calendar day, the CLEC's firm order must be received by 17 calendar days after the application date. If CLEC's response is not received by the 17th calendar day from the Application date, the 90 calendar day provisioning interval begins on the date the CLEC informs BellSouth that Physical Collocation should proceed.

OTHER NOTES:

- A. If due date falls on a weekend or national holiday, the next work day should be considered the due date. This applies for all calendar day intervals. National/Federal holidays are: New Year's Day, Martin Luther King Jr. Day, President's Day/Washington's Birthday, Memorial Day, Independence Day, Labor Day, Columbus Day, Veterans' Day, Thanksgiving Day, Christmas Day
- B. CLEC must sign an FCC amendment or FCC agreement to get FCC intervals. The default intervals will be the current agreement intervals (use 10 business and 30 business

- days for responses and 120 calendar days for ordinary provisioning and 180 calendar days for extraordinary provisioning).
- C. Only the application date should be used as the trigger for determining if under new intervals.

Table I Collocation Intervals-FLORIDA

	Central Office Collocation			Remote Site Collocation	
	Virtual	Caged Physical	Cageless Physical	Virtual	Physical
Bona Fide Application Response, Including Space Availability and Cost Estimate	15 Calendar Days	15 Calendar Days	15 Calendar Days	15 Calendar Days	15 Calendar Days
Provisioning - Ordinary & Extraordinary (Note #1)	60 Calendar Days	90 Calendar Days	90 Calendar Days	60 Calendar Days	90 Calendar Days
Augments (Note #2)	60 Calendar Days	45 Calendar Days	45 Calendar Days	60 Calendar Days	45 Calendar Days
Augments that require additional space	60 Calendar Days	90 Calendar Days	90 Calendar Days	60 Calendar Days	90 Calendar Days

Note #1: BellSouth can negotiate with the CLEC for an extension of the Provisioning Interval and, if that fails, seek an extension from the FPSC within 45 days of receipt of the Firm Order.

Note #2: BellSouth can seek an extension of the Interval for Augments within 30 calendar days of receipt of the Firm Order.

OTHER NOTES:

- A. Florida Order effective on 5/11/00. Florida ordered intervals supersede intervals in current contracts.
- B. Permits intervals are not excluded from provisioning interval.

Table J Collocation Intervals-GEORGIA

	Central Office Collocation			Remote Site Collocation	
	Virtual	Caged Physical	Cageless Physical	Virtual	Physical
Application Accepted or Denied. Space Available Y/ N-If not, what needs to be corrected	10 Calendar Days after receipt of Application				
Application Response with Price Quote	20 Calendar Days After receipt of Application	30 Calendar Days (BellSouth Target)	30 Calendar Days (BellSouth Target)	20 Calendar Days After receipt of Application	30 Calendar Days (BellSouth Target)
CLEC Firm Order Response to Continue Clock	NA	NA	NA	NA	NA
CLEC Firm Order Response Due or Application Expires	20 Calendar Days after receipt of response	30 Calendar Days after receipt of response	30 calendar Days after receipt of response	20 Calendar Days after receipt of response	30 calendar Days after receipt of response

- continued -

Table J Collocation Intervals-GEORGIA (continued)

	Central Office Collocation			Remote Site Collocation	
	Virtual	Caged Physical	Cageless Physical	Virtual	Physical
Provisioning-Ordinary (Note 1)	50 calendar Days from Firm Order	90 calendar Days from Receipt of Application or Firm Order	60 calendar Days from Receipt of Application or Firm Order	50 calendar Days from Firm Order	90 calendar Days from Receipt of Application or Firm Order
Provisioning - Extra Ordinary	75 Calendar Days From Firm Order	NA	90 calendar Days from Receipt of Application or Firm Order	75 Calendar Days From Firm Order	NA

Note 1: For Caged collocation, there is not an extraordinary condition interval; 90 days still apply.
OTHER NOTES:

- A. At this time, for GA, if due date falls on a weekend or national holiday, that day will be the due date.
- B. Only the application date should be used as the trigger for determining if under new intervals.

Table K Collocation Intervals-KENTUCKY

	Central Office Collocation			Remote Site Collocation	
	Virtual	Caged Physical	Cageless Physical	Virtual	Physical
Application Accepted or Denied. Space Available Y/ N-If not, what needs to be corrected	10 Calendar Days after receipt of Application	10 Calendar Days after receipt of Application	10 Calendar Days after receipt of Application	10 Calendar Days after receipt of Application	10 Calendar Days after receipt of Application
Application Response with Price Quote	20 Calendar Days After receipt of Application	30 Calendar Days (BellSouth Target)	30 Calendar Days (BellSouth Target)	20 Calendar Days After receipt of Application	30 Calendar Days after receipt of Application
CLEC Firm Order Response to Continue Clock	NA	NA	NA	NA	NA
CLEC Firm Order Response Due or Application Expires	20 Calendar Days after receipt of response	30 Calendar Days after receipt of response	30 Calendar Days after receipt of response	20 Calendar Days after receipt of response	30 Calendar Days after receipt of response
Provisioning-Ordinary	50 Calendar Days from Firm Order	90 Calendar Days from Receipt of Application or Firm Order	90 Calendar Days from Receipt of Application or Firm Order	50 Calendar Days from Firm Order	90 Calendar Days from Receipt of Application or Firm Order
Provisioning - Extra Ordinary	75 Calendar Days From Firm Order	130 Calendar Days from Firm Order	130 Calendar Days from Firm Order	75 Calendar Days From Firm Order	130 Calendar Days from Firm Order

NOTES:

- A. If due date falls on a weekend or national holiday, the next work day should be considered the due date. This applies for all calendar day intervals. National/Federal holidays are: New Year’s Day, Martin Luther King Jr. Day, President’s Day/Washington’s Birthday, Memorial Day, Independence Day, Labor Day, Columbus Day, Veterans’ Day, Thanksgiving Day, Christmas Day
- B. CLEC must sign an amendment or agreement to get State intervals. They can also subscribe to service using the tariff. The default intervals will be the current agreement intervals (use 10 business and 30 business days for responses and 120 calendar days for ordinary provisioning and 180 calendar days for extraordinary provisioning).
- C. Only the application date should be used as the trigger for determining if under new intervals.

Table L Collocation Intervals-LOUISIANA

	Central Office Collocation			Remote Site Collocation	
	Virtual	Caged Physical	Cageless Physical	Virtual	Physical
Application Accepted or Denied. Space Available Y/ N-If not, what needs to be corrected	10 Calendar Days after receipt of Application				
Application Response with Price Quote	20 Calendar Days After receipt of Application	30 Calendar Days (BellSouth Target)	30 Calendar Days (BellSouth Target)	20 Calendar Days After receipt of Application	30 Calendar Days after receipt of Application
CLEC Firm Order Response to Continue Clock	NA	NA	NA	NA	NA

- continued -

Table L Collocation Intervals-LOUISIANA (continued)

	Central Office Collocation			Remote Site Collocation	
	Virtual	Caged Physical	Cageless Physical	Virtual	Physical
CLEC Firm Order Response Due or Application Expires	20 Calendar Days after receipt of response	30 Calendar Days after receipt of response	30 Calendar Days after receipt of response	20 Calendar Days after receipt of response	30 Calendar Days after receipt of response
Provisioning-Ordinary	50 Calendar Days from Firm Order	120 Calendar Days from Receipt of Application or Firm Order	120 Calendar Days from Receipt of Application or Firm Order	50 Calendar Days from Firm Order	120 Calendar Days from Receipt of Application or Firm Order
Provisioning - Extra Ordinary	NA	180 Calendar Days from Firm Order	180 Calendar Days from Firm Order	NA	180 Calendar Days from Firm Order
Augments - Physical collocation [with or without add'l space]	NA	60 Calendar Days from Firm Order	60 Calendar Days from Firm Order	NA	60 Calendar Days from Firm Order

Notes:

- A. If due date falls on a weekend or national holiday, the next work day should be considered the due date. This applies for all calendar day intervals. National/Federal holidays are: New Year's Day, Martin Luther King Jr. Day, President's Day/Washington's Birthday, Memorial Day, Independence Day, Labor Day, Columbus Day, Veterans' Day, Thanksgiving Day, Christmas Day
- B. Physical collocation intervals will be reduced to 90 calendar days for ordinary and 120 calendar days for extraordinary in six months or 90 calendar days of standardized pricing and CLEC forecasting procedures approved by the PSC Staff.
- C. Only the application date should be used as the trigger for determining if under new intervals.

Table M Collocation Intervals-MISSISSIPPI

	Central Office Collocation			Remote Site Collocation	
	Virtual	Caged Physical	Cageless Physical	Virtual	Physical
Application Accepted or Denied. Space Available Y/ N-If not, what needs to be corrected	10 Calendar Days after receipt of Application	10 Business Days after receipt of Application	10 Business Days after receipt of Application	10 Calendar Days after receipt of Application	10 Business Days after receipt of Application
Application Response with Price Quote	20 Calendar Days After receipt of Application	30 Business Days after receipt of Application	30 Business Days after receipt of Application	20 Calendar Days After receipt of Application	30 Business Days after receipt of Application
CLEC Firm Order Response to Continue Clock	NA	NA	NA	NA	NA
CLEC Firm Order Response Due or Application Expires	20 Calendar Days after receipt of response	30 Business Days after receipt of response	30 Business Days after receipt of response	20 Calendar Days after receipt of response	30 Business Days after receipt of Application
Provisioning-Ordinary	50 Calendar Days from Firm Order	120 Calendar Days from Receipt of Application or Firm Order	120 Calendar Days from Receipt of Application or Firm Order	50 Calendar Days from Firm Order	120 Calendar Days from Receipt of Application or Firm Order
Provisioning - Extra Ordinary	75 Calendar Days from Firm Order	180 Calendar Days from Firm Order	180 Calendar Days from Firm Order	75 Calendar Days from Firm Order	180 Calendar Days from Firm Order

Notes:

- A. If due date falls on a weekend or national holiday, the next work day should be considered the due date. This applies for all calendar day intervals. National/Federal holidays are: New Year's Day, Martin Luther King Jr. Day, President's Day/Washington's Birthday, Memorial Day, Independence Day, Labor Day, Columbus Day, Veterans' Day, Thanksgiving Day, Christmas Day.
- B. CLEC must sign an amendment or agreement to get State intervals. They can also subscribe to service using the tariff. The default intervals will be the current agreement intervals (use 10 business and 30 business days for responses and 120 calendar days for ordinary provisioning and 180 calendar days for extraordinary provisioning).
- C. Only the application date should be used as the trigger for determining if under new intervals.

Table N Collocation Intervals-NORTH CAROLINA

	Central Office Collocation			Remote Site Collocation	
	Virtual	Caged Physical	Cageless Physical	Virtual	Physical
Application Accepted or Denied. Space Available Y/ N-If not, what needs to be corrected (Note 1)	10 Calendar Days after receipt of Application				
Application Response with Price Quote	20 Calendar Days After receipt of Application	15 Calendar Days (BellSouth Target)	15 Calendar Days (BellSouth Target)	20 Calendar Days After receipt of Application	15 Calendar Days (BellSouth Target)
CLEC Firm Order Response to Continue Clock	NA	7 Calendar Days After Application Response	7 Calendar Days After Application Response	NA	7 Calendar Days After Application Response
CLEC Firm Order Response Due or Application Expires	20 Calendar Days after receipt of response	15 Calendar Days	15 Calendar Days	20 Calendar Days after receipt of response	15 Calendar Days

- continued -

Table N Collocation Intervals-NORTH CAROLINA (continued)

	Central Office Collocation			Remote Site Collocation	
	Virtual	Caged Physical	Cageless Physical	Virtual	Physical
Provisioning-Ordinary (Note 1)	50 Calendar Days from Firm Order	90 Calendar Days from Receipt of Application or Firm Order	90 Calendar Days from Receipt of Application or Firm Order	50 Calendar Days from Firm Order	90 Calendar Days from Receipt of Application or Firm Order
Provisioning - Extra Ordinary	75 Calendar Days from Firm Order	N/A	N/A	75 Calendar Days from Firm Order	N/A

Note 1: If BellSouth responds with price quote before the 10 calendar day, the CLEC’s firm order must be received by 17 calendar days after the application date. If CLEC’s response is not received by the 17th calendar day from the Application date, the 90 calendar day provisioning interval begins on the date the CLEC informs BellSouth that Physical Collocation should proceed.

Notes:

- A. If due date falls on a weekend or national holiday, the next work day should be considered the due date. This applies for all calendar day intervals. National/Federal holidays are: New Year’s Day, Martin Luther King Jr. Day, President’s Day/Washington’s Birthday, Memorial Day, Independence Day, Labor Day, Columbus Day, Veterans’ Day, Thanksgiving Day, Christmas Day.
- B. CLEC must sign an amendment or agreement to get State intervals. They can also subscribe to service using the tariff. The default intervals will be the current agreement intervals (use 10 business and 30 business days for responses and 120 calendar days for ordinary provisioning and 180 calendar days for extraordinary provisioning).
- C. Only the application date should be used as the trigger for determining if under new intervals.

Table O Collocation Intervals-SOUTH CAROLINA

	Central Office Collocation			Remote Site Collocation	
	Virtual	Caged Physical	Cageless Physical	Virtual	Physical
Application Accepted or Denied. Space Available Y/ N-If not, what needs to be corrected (Note A)	10 Calendar Days after receipt of Application	10 Calendar Days after receipt of Application	10 Calendar Days after receipt of Application	10 Calendar Days after receipt of Application	10 Calendar Days after receipt of Application
Application Response with Price Quote	20 Calendar Days After receipt of Application	20 Calendar Days (BellSouth Target)	30 Calendar Days (BellSouth Target)	20 Calendar Days After receipt of Application	30 Calendar Days (BellSouth Target)
CLEC Firm Order Response to Continue Clock	NA	NA	NA	NA	NA
CLEC Firm Order Response Due or Application Expires	20 Calendar Days after receipt of response	30 Calendar Days	30 Calendar Days	20 Calendar Days after receipt of response	30 Calendar Days
Provisioning-Ordinary (Note B)	50 Calendar Days from Firm Order	90 Calendar Days from Receipt of Application or Firm Order	90 Calendar Days from Receipt of Application or Firm Order	50 Calendar Days from Firm Order	90 Calendar Days from Receipt of Application or Firm Order
Provisioning - Extra Ordinary	75 Calendar Days from Firm Order	N/A	N/A	75 Calendar Days from Firm Order	N/A

Notes:

- A. If due date falls on a weekend or national holiday, the next work day should be considered the due date. This applies for all calendar day intervals. National/Federal holidays are: New Year’s Day, Martin Luther King Jr. Day, President’s Day/Washington’s Birthday, Memorial Day, Independence Day, Labor Day, Columbus Day, Veterans’ Day, Thanksgiving Day, Christmas Day.
- B. CLEC must sign an amendment or agreement to get State intervals. They can also subscribe to service using the tariff. The default intervals will be the current agreement intervals (use 10 business and 30 business days for responses and 120 calendar days for ordinary provisioning and 180 calendar days for extraordinary provisioning).
- C. Only the application date should be used as the trigger for determining if under new intervals.

Table P Collocation Intervals-TENNESSEE

	Central Office Collocation			Remote Site Collocation	
	Virtual	Caged Physical	Cageless Physical	Virtual	Physical
Application Accepted or Denied. Space Available Y/ N-If not, what needs to be corrected	10 Calendar Days after receipt of Application				
Application Response with Price Quote	20 Calendar Days After receipt of Application	15 Calendar Days (BellSouth Target)	15 Calendar Days (BellSouth Target)	20 Calendar Days After receipt of Application	15 Calendar Days (BellSouth Target)
CLEC Firm Order Response to Continue Clock	NA	7 Calendar Days After Application Response	7 Calendar Days After Application Response	NA	7 Calendar Days After Application Response
CLEC Firm Order Response Due or Application Expires	20 Calendar Days after receipt of response	15 Calendar Days	15 Calendar Days	20 Calendar Days after receipt of response	15 Calendar Days

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Table P Collocation Intervals-TENNESSEE (continued)

	Central Office Collocation			Remote Site Collocation	
	Virtual	Caged Physical	Cageless Physical	Virtual	Physical
Provisioning-Ordinary (Note 1)	50 Calendar Days from Firm Order	90 Calendar Days from Receipt of Application or Firm Order	90 Calendar Days from Receipt of Application or Firm Order	50 Calendar Days from Firm Order	90 Calendar Days from Receipt of Application or Firm Order
Provisioning - Extra Ordinary	75 Calendar Days from Firm Order	N/A	N/A	75 Calendar Days from Firm Order	N/A

Note 1: If BellSouth responds with price quote before the 10 calendar day, the CLEC's firm order must be received by 17 calendar days after the application date. If CLEC's response is not received by the 17th calendar day from the Application date, the 90 calendar day provisioning interval begins on the date the CLEC informs BellSouth that Physical Collocation should proceed.

Other Notes:

- A. If due date falls on a weekend or national holiday, the next work day should be considered the due date. This applies for all calendar day intervals. National/Federal holidays are: New Year's Day, Martin Luther King Jr. Day, President's Day/Washington's Birthday, Memorial Day, Independence Day, Labor Day, Columbus Day, Veterans' Day, Thanksgiving Day, Christmas Day.
- B. CLEC must sign an FCC amendment or FCC agreement to get FCC intervals. The default intervals will be the current agreement intervals (use 10 business and 30 business days for responses and 120 calendar days for ordinary provisioning and 180 calendar days for extraordinary provisioning).
- C. Only the application date should be used as the trigger for determining if under new intervals.

Table Q Collocation Intervals-FCC

	Central Office Collocation			Remote Site Collocation	
	Virtual	Caged Physical	Cageless Physical	Virtual	Physical
Application Accepted or Denied. Space Available Y/ N-If not, what needs to be corrected	10 Calendar Days after receipt of Application	10 Calendar Days after receipt of Application	10 Calendar Days after receipt of Application	10 Calendar Days after receipt of Application	10 Calendar Days after receipt of Application
Application Response with Price Quote	20 Calendar Days After receipt of Application	15 Calendar Days (BellSouth Target)	15 Calendar Days (BellSouth Target)	20 Calendar Days After receipt of Application	15 Calendar Days (BellSouth Target)
CLEC Firm Order Response to Continue Clock	NA	7 Calendar Days After Application Response	7 Calendar Days After Application Response	NA	7 Calendar Days After Application Response
CLEC Firm Order Response Due or Application Expires	20 Calendar Days after receipt of response	15 Calendar Days	15 Calendar Days	20 Calendar Days after receipt of response	15 Calendar Days
Provisioning-Ordinary (Note 1)	50 Calendar Days from Firm Order	90 Calendar Days from Receipt of Application or Firm Order	90 Calendar Days from Receipt of Application or Firm Order	50 Calendar Days from Firm Order	90 Calendar Days from Receipt of Application or Firm Order
Provisioning - Extra Ordinary	75 Calendar Days from Firm Order	N/A	N/A	75 Calendar Days from Firm Order	N/A

Note 1: If BellSouth responds with price quote before the 10 calendar day, the CLEC’s firm order must be received by 17 calendar days after the application date. If CLEC’s response is not received by the

17th calendar day from the Application date, the 90 calendar day provisioning interval begins on the date the CLEC informs BellSouth that Physical Collocation should proceed.

Other Notes:

- A. If due date falls on a weekend or national holiday, the next work day should be considered the due date. This applies for all calendar day intervals. National/Federal holidays are: New Year's Day, Martin Luther King Jr. Day, President's Day/Washington's Birthday, Memorial Day, Independence Day, Labor Day, Columbus Day, Veterans' Day, Thanksgiving Day, Christmas Day.
- B. CLEC must sign an FCC amendment or FCC agreement to get FCC intervals.

6. Number Portability

6.1 Local Number Portability

The Number Portability Interval Guide is used for porting telephone number(s) only. If the porting request includes loops see Unbundled Network Elements (UNE) interval table and use the interval in this table, or the UNE table, whichever is longest. If existing service rearrangement is needed see Complex Services interval table.

The Number Portability Interval Table consists of the following Terms and Definitions:

Term	Definition
Product	BellSouth Product
Quantity	Numbers, or number blocks
Standard Interval	The number of days required for provisioning of the requested service type. This is the number of days from the time the service order is entered into the service order processing system until the order is completed.
Targeted LSR Processing Interval	The number of days from receipt of request to processing Local Service Request (LSR).
Full Migration	Port all telephone numbers on end user account.
Partial Migration	Port some telephone numbers, leave some telephone numbers, and/or disconnect some telephone numbers.

Assumptions

1. These tables apply to all applicable ACT Types except ACT=D
2. ACT=D, NPT=D The Desired Due Date (DDD) should reflect the day that the CLEC is requesting service to be disconnected. Billing will be stopped as of the DDD.
3. For LSRs submitted electronically and qualifying for flow through/electronic processing, the targeted LSR processing interval will be the same business day.
4. When targeted LSR processing interval is not indicated and the LSR is submitted manually or electronically and requires manual intervention, the LSR will be processed as follows: (a) LSR submitted before 10:00 am - targeted for same business day; (b) LSR submitted after 10:00 am - targeted for next business day
5. The Before and After 10:00 am time indication is based on the time zone of the Center receiving the LSR
6. Negotiated - The BellSouth Project Manager will negotiate with the New Service Provider, for all targeted intervals.

DDD Calculation

1. For LSRs submitted electronically and qualifying for flow through/electronic processing, the CLEC should reflect the Standard Interval as the Desired Due Date (DDD).
2. For LSRs submitted manually or electronically that require manual intervention and no targeted LSR processing interval is indicated on the chart: (a) LSR submitted before 10:00 am - use standard interval for DDD; (b) LSR submitted after 10:00 am - add one day to standard interval to calculate DDD.
3. When an targeted LSR processing interval is listed on the chart it should be added to the Standard interval when calculating the DDD.
4. In all cases, a due date later than the standard interval can be selected as the DDD.

Product	Quantity	Standard Interval	Targeted LSR Processing Interval
Full Migration			
Simple Resale/Retail Services	1-50 numbers	3 business days	See assumption #4
	51+ numbers	Negotiated	Negotiated
Complex Resale/Retail			
Centrex/MultiServ®	1-50 numbers	3 business days	See Assumption #4
	51+ numbers	Negotiated	Negotiated
ISDN BRI	1-50 numbers	3 business days	See Assumption #4
	51+ numbers	Negotiated	Negotiated
ISDN PRI	1-50 numbers	5 business days	See assumption #4
	51+ numbers	Negotiated	Negotiated
DID Number Blocks			
Complete initial block of 20 numbers	1 block	5 business days	See Assumption #4
Complete initial block of 20 numbers PLUS one additional block of 20 numbers	2 blocks	5 business days	See Assumption #4

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Product	Quantity	Standard Interval	Targeted LSR Processing Interval
Complete initial block of 20 numbers PLUS two or more additional blocks of 20 numbers	3+ blocks	Negotiated	Negotiated
Partial Migration			
Simple Resale/Retail Services	1-50 numbers	3 business days	See Assumption #4
	51+ numbers	Negotiated	Negotiated
Complex Resale/Retail			
Centrex/MultiServ®	1-50 numbers	3 business days	See assumption #4
	51+ numbers	Negotiated	Negotiated
ISDN BRI	1-50 numbers	3 business days	See Assumption #4
	51+ numbers	Negotiated	Negotiated
ISDN PRI	1-50 numbers	5 business days	See Assumption #4
	51+ numbers	Negotiated	Negotiated
DID Number Blocks			
Partial initial block of 20 numbers	1-19 Numbers	Negotiated	Negotiated
Partial additional block of 20 numbers	1-19 Numbers	Negotiated	Negotiated
Complete additional block of 20 numbers	1-2 blocks	3 business days	See Assumption #4
	3+ blocks	Negotiated	Negotiated

6.2 Interim Number Portability

Table R Interim Number Portability

Product	Quantity	Standard Interval	Targeted LSR Processing Interval
Interim Number Portability			
RCF-Remote call forwarding	1-25 numbers non-complex	3 business days	See Assumption #4
	1-25 numbers complex	5 business days	See Assumption #4
	26-50 numbers	5 business days	See Assumption #4
	51+ numbers	Negotiated	Negotiated
DID-Direct Inward Dial-Initial request-trunk group to be established	Initial	23 business days	7 business days
DID-Direct Inward Dial-Subsequent request-trunk group in place	1-100 numbers	3 business days	See Assumption #4
	100+ numbers	Negotiated	Negotiated
RIPH-Route Index Hubbing	1-25 numbers	Negotiated	Negotiated
	26-50 numbers	Negotiated	Negotiated
	51+ Numbers	Negotiated	Negotiated

7. Directory Listings Standard Interval Table

7.1 Directory Listings Standard Interval Table

Table S REQ TYP J

If the DDD field on the LSR is equal to the:	Then the assigned due date is:
Current date	The current date
Future date	Date indicated in the DDD field

Electronic Ordering: There may be times when manual order issuance is required. When this occurs the due date returned may be longer than the standard interval.

Manual Ordering: Every effort will be made to meet the standard due date intervals. However, due to the scope of the request or LCSC workload, the due date returned may be longer than the standard interval.

8. Non-Basic Inside Wire

8.1 Non-Basic Inside Wire

Assumptions

1. For all LSRs submitted manually and electronically, that require manual intervention, the LSR will be processed per the targeted LSR processing interval in the matrix for the specific product.
2. The intervals indicated in this table are for stand-alone non-basic inside wire termination requests, not associated with a product. When the non-basic inside wire request is associated with a product, the interval for that product should be used.
3. The intervals are based on the number of terminations requested.

Table T Non-Basic Inside Wire Interval Table ACT C

Product	Quantity	Standard Interval	Targeted LSR Processing Interval
Non-Basic Inside Wire	1-2 terminations	2 business days	2 business days
	3-5 terminations	4 business days	2 business days
	6-10 terminations	7 business days	2 business days
	11-15 terminations	10 business days	2 business days
	16+ terminations	Negotiated	Negotiated